



LIVE AQUA BEACH RESORT CANCUN

**TRAVEL WITH CONFIDENCE  
PROTECTION**  
July 1, 2020.



Dear clients and business partners,

Given the current global health situation, we at Posadas are taking all necessary preventative measures for the safety of our guests and employees in reopening our operations. We have collaborated with 3M to develop "Travel with Confidence," a prevention, hygiene, disinfection, and sanitation program to continue to offer the best possible experiences.

According to guidelines established by authorities and with respect to the regional "traffic lights" that dictate reopening schedules, as of June 1, 161 Live Aqua, Grand Fiesta Americana, Fiesta Americana, The Explorean, Fiesta Inn, Gamma, and one hotels across the country have opened their doors and are already welcoming their first guests.

In order to provide both additional protection and peace of mind to both our families and friends, starting July 6, we will provide all guests with "Travel with Confidence Protection", travel and medical expense coverage for accidents and non-pre-existing diseases including COVID-19. This coverage will be active for the duration of their stays with a recovery fee of 2.5 USD per day. We are not passing the cost of the coverage along to our guests through our rates. The program is active in all our hotels\* and prices may vary by brand.

"Travel with Confidence Protection" is a program designed to offer our guests medical, legal, and psychological assistance and care for any other possible serious events. Coverage is active for the duration of a guest's stay in any of our hotels, allowing them to receive any necessary attention immediately, safely, and with professional discretion. (Terms and conditions at [www.posadas.com/en/travelwithconfidence](http://www.posadas.com/en/travelwithconfidence)).

Lastly, I would like to thank you all once again for your continued trust. Any updates about our initiatives or reopenings will be available in the HOTEL OPERATION UPDATE/ HOTELS REOPENING section of our official sites.

posadas  
lacoleccionresorts  
liveaqua  
grandfiestamericana  
fiestamericana fiestainn  
onehoteles.com

Warmly,

Enrique Calderón  
COO  
POSADAS



LIVE AQUA URBAN RESORT SAN MIGUEL DE ALLENDE

L A COLECCIÓN  
RESORTS BY FIESTA AMERICANA



\*The following hotels do not participate as part of the travel and medical expense coverage: Gamma Campeche Malecón, Gamma Ciudad Juárez, Gamma Cuernavaca Puerta Paraíso, Gamma Mazatlán The Inn Centro Histórico, Gamma Mérida El Castellano, Gamma Monterrey Gran Hotel Ancira, Gamma Monterrey Rincón de Santiago, Gamma Morelia Beló, Gamma Morelia Vista Bella, Gamma Orizaba Grand Hotel de France, Gamma Plaza Ixtapa, Gamma Tampico, Gamma Xalapa Nubara.